

## FUNIKA LOAN FAQs

1	<b>What is Funika loan?</b>	This is an instant loan facility that enables a member with insufficient funds in their Prime account to access instant mobile-based emergency loans. The loan is payable in 30 days.
2	<b>Who can access Funika Loan?</b>	All registered and active M-Pawa mobile - banking users in good standing
3	<b>How do I access Funika Loan?</b>	Funika loan is available on the existing M-Pawa mobile-banking solution to members with insufficient funds in their Prime account.
4	<b>What is the minimum and maximum Funika loan amount?</b>	Funika loan minimum amount is <b>Kes 500.00</b> up to a maximum limit of <b>Kes. 5,000.00</b>
5	<b>How do you determine what I qualify for?</b>	Funika loan amount qualified for depends on: <ul style="list-style-type: none"><li>• Regular Alpha Deposits contributions</li><li>• Prime Account activities</li><li>• Other business terms and conditions</li></ul>
6	<b>What is the interest rate for Funika Loan?</b>	Interest rate is 1% per day calculated on the principal amount for up to 30 days.
7	<b>How many times can I access Funika Loan?</b>	A member can only have one Funika loan at a time.
8	<b>How will I receive Funika loan amount?</b>	Disbursement of the loan will be to the member's Prime (current) account.
9	<b>How will I repay my Funika loan?</b>	Repayments can be made via the M-Pawa app or USSD code, similar to M-Pawa loan repayments
10	<b>Can a member make partial repayments for the Funika loan?</b>	Yes, partial repayments can be made so long as the member completes the full repayment before the due date.

<p><b>11 Why is the Funika Loan Interest rate so high?</b></p>	<p>This is a service to our members to enable them to handle an emergency when they have insufficient funds in their Prime account, with the objective of refunding the amounts as soon as possible. The sooner the member pays back the less the interest paid.</p>
<p><b>12 Are there any penalties for late repayment?</b></p>	<p>An unpaid Funika loan will be recovered automatically from a member's Alpha Deposits after 30 days.</p>
<p><b>13 Can a member with an existing M-Pawa loan qualify for Funika loan?</b></p>	<p>Yes, Funika loan is an overdraft facility that enables a member with insufficient funds in their Prime account to meet their day-to-day needs.</p>

## FUNIKA LOAN APPLICATION

The steps on accessing Funika are as below:

### Step

1. Member with insufficient funds in the Prime account tries to withdraw to their M-Pesa account via M-Pawa.
2. Member receives a notification of 'insufficient funds to transact' and the Funika loan amount they can borrow.
3. Member will be asked to input the amount they wish to borrow.

```
CON, STIMA SACCO
Insufficient funds to transact
Access a Funika Loan Now upto a maximum of 1,000.
Enter Amount:
00. Home
000. Logout
```

4. Member requested to confirm/cancel the amount.

```
CON, STIMA SACCO
Borrow Funika Loan of 1000.
1. Confirm
2. Cancel
00. Home
000. Logout
```

5. If confirmed, Member receives a loan processing confirmation message.

```
CON, STIMA SACCO
Loan request submitted successfully. You will be notified when processing is complete.
00. Home
000. Logout
```

6. Member receives message confirming approval and deposit of funds in the Prime account.

## Checking Prime balance after disbursement

1. Use app or dial \*489# to access M-Pawa menu.
2. Select Account Balance and choose Prime account to show balance.

```
CON STIMA SACCO
Account Balance
Please Select an Account
1. SHARES
2. PRIME
3. ALPHA DEPOSIT
4. REGISTRATION FEES

00. Home
000. Logout
```

3. Balance confirmation displayed

```
1 CON, STIMA SACCO
2 A/C No. 801014181300. Total Balance: KSh 34,534.59. Available Balance: KSh 34,034.59.
3 00. Home
4 000. Logout
```

## Funika loan repayment

1. Use app or dial \*489# to access M-Pawa menu.
2. Select M-Pawa Loans menu.

```
1 CON STIMA SACCO
2 Beta
3 1. M-PESA
4 2. M-Pawa Loans
5 3. Account Balance
6
7 00. Home
8 000. Logout
```

3. Select Pay Loan

```
CON STIMA SACCO
M-Pawa Loans
1. Request M-Pawa Loan (Max. 34,520)
2. Request Funika Loan (Max. 1,000)
3. Pay Loan(s)
4. M-Pawa Loan Terms
5. M-Pawa Loan Status

00. Home
000. Logout
```

4. Select Funika Loan from the list of all the available loans displayed.

```
CON STIMA SACCO
Pay Loan(s)
Select a Loan to Repay
1. DIVIDEND DISCOUNTING LOAN (Bal. 11,902)
2. M-Pawa Advance LOAN (Bal. 36,937)
3. NORMAL LOAN (48M) (Bal. 409,055)
4. Funika Loan (Bal. 1,010)
```

5. Select Prime Account as the payment channel.

```
CON STIMA SACCO
Funika Loan (Bal. 1,010)
Select Source of Funds
1. From PRIME Account
2. From M-PESA

00. Home
000. Logout
```

6. Input the amount to settle.

```
CON STIMA SACCO
Please enter Amount:
00. Home
000. Logout
```

7. Confirm the amount – in this case we want to settle the loan fully.

```
CON Confirm Funika Loan repayment of KSh 1010 from PRIME ACCOUNT?
1. Confirm
2. Cancel
00. Home
000. Logout
```

8. Receive confirmation of loan repayment.

```
CON, STIMA SACCO
Loan repayment submitted. You will be notified when processing is complete.
00. Home
000. Logout
```